

## Important Notice Regarding Correction Request and Pre-Approval or Override Requests

If you submitted a request and the reference number you received falls within the ranges below, please resubmit your request at [www.onland.ca](http://www.onland.ca)

- **Correction Request:** if the reference number you received is within the range of 2023-26115 and 2023-26208, inclusive.
- **Pre-Approval or Override Request:** if the reference number you received is within the range of 2023-04868 and 2023-04884, inclusive.

These requests were not delivered due to a new security feature added by Microsoft. This issue has now been completely rectified.

If your request number **does not** fall within the ranges specified above, NO ACTION is required.

If you have any questions, please contact ServiceOntario at 1-844-966-5263.