## **ServiceOntario**

## Notice to Land Registration System Clients

The Land Registration system in Ontario is currently operating as follows:

- Teraview continues to run for both search and registration;
- OnLand continues to run as per usual; and
- All land registry offices are scheduled to be open from Monday to Friday, 9:30 a.m. to 12:00 p.m.
- Clients are advised to check ServiceOntario's location finder (<u>ontario.ca/page/serviceontario-locations-hours-and-contact</u>) before visiting an office for information on office closure and hours of operation.

Please note that regardless of, or in the event of any temporary unanticipated Land Registry Office closures, **Teraview is available for both search and registration** and **OnLand continues to be available for search and various request functions.** Accordingly, most transactions should be able to close.

Teraview and OnLand can be accessed at: www.teraview.ca and www.onland.ca.

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Visitors attending Land Registry Offices may expect service delays or temporary unplanned closures, as staffing levels may be impacted during these times.

- To help ensure your safety and the safety of others, we urge our customers not to visit a Land Registry Office unless absolutely necessary. Please consider completing your transactions online, where possible.
- If you are experiencing any symptoms of COVID-19, have travelled outside of Canada in the past 14 days or have close contact with someone who has symptoms of COVID-19, you should self-isolate and contact your primary health provider or call Telehealth Ontario at 1-866-797-0000 and speak with a registered nurse.

