

IMPORTANT NOTICE: Teraview 5.2.2 Retirement on November 4, 2005

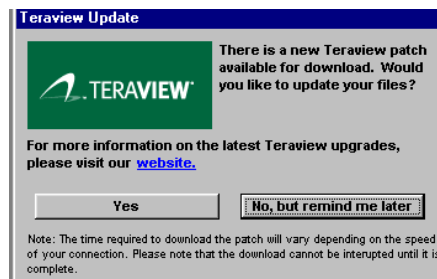
As posted on http://teraview.ca/newsletters/2005aug_iss04.pdf, Teraview software version 5.2.2 will be retired on November 4, 2005 and, thereafter, you will no longer be able to access the Teraview software using this version.

Clients on Windows® 2000 and XP need to upgrade to Teraview 5.3. Clients on Windows 98SE must upgrade to Teraview 5.2.3.

There are two options to upgrade your version of Teraview; **upgrade automatically** within the Teraview application using the **Direct Download feature** or go to www.teraview.ca to download Teraview 5.3 or 5.2.3 yourself. If you haven't already, we encourage you to **upgrade your version of Teraview as quickly as possible**.

1. Direct Download Feature:

To upgrade automatically to the correct version of Teraview, just click **Yes** when prompted with the following **pop-up window**:



Once you have downloaded the patch to your desktop, you will be prompted to install the patch to update your version of Teraview. Once the patch is installed, you may need to restart your PC and log back into Teraview.

This message will continue to pop up at log in until the version is installed on your desktop.

2. Download from www.teraview.ca:

To upgrade, go to http://teraview.ca/resupgrades/client_info.html and follow the download and installation instructions. Please have your Teraview Account Log-In Name and Teraview Account # information ready in order to proceed with the download.

For Windows® XP or 2000 users, please select Teraview 5.3. For Windows® 98SE please select Teraview 5.2.3.

As a further reminder, access to Teraview software using Windows 98SE will end on June 30, 2006. We recommend that you upgrade to Windows XP or Windows 2000 at your earliest convenience, well in advance of that date. For more system requirement details visit <http://teraview.ca/systemreqs.html>.

For information about upgrading to Teraview 5.3 or 5.2.3, please contact the Teraview Customer Service Centre by email info@teraview.ca or log on <http://www.teraview.ca/contact.html>.

If you have already updated your Teraview software version and operating system, please accept our thanks for your continued support.

To contact the Teraview Customer Service Centre:

e-mail info@teraview.ca

visit <http://www.teraview.ca/contact.html>