

Online Account Summary Statements

The **Account Summary Statement** is an online report that details the total credits and debits for your account. Currently only the previous three months are available online. Many of you have suggested that you need the ability to access these statements online for a longer period of time, so beginning January 2010; we will stop removing the oldest statement when we post the current previous month's statement. With each passing month the number of available reports will grow. It is our intention by this summer to have the previous 24 months available online for your access.



You will notice that the order has flipped and we are now displaying the current months report first with the months going newest to oldest from there.

We do need to make changes to the **Account Summary Report Window** that do require a software release so until Teraview 6.1 is introduced in late spring of 2010 the window will incorrectly show that only three months are available. Also, the window does not currently have a scroll bar so as we continue to make previous months available, if you need to access a report older than 6 months you will need to click on any month displayed in the window and use the down arrow on your keyboard to move down the list to the remaining reports.

Just as a reminder, the previous month's Account Summary Statement is available by the 3rd business day of each month.

To contact the Teraview Customer Service Centre:
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